

**50.1 1**

A: Can I speak to Mrs Lee, please?

B: Speaking. I'm rather tied up at the moment.

A: Sven Nyman here. I'm calling about your order.

B: I wonder if you could call back later.

**2**

A: Is that James Cassidy?

B: No, I'm afraid not. Can I ask who's calling?

A: Annelise Schmidt. Is James Cassidy available?

B: I'm afraid he's in a meeting. Would you like to leave a message?

A: Could you ask him to call me back as soon as possible?

**50.2** This is a suggested answer, but you can use any word beginning with each appropriate letter.

2 V for Victor, A for Alpha, L for Lima, L for Lima, A for Alpha, D for Delta, O for Oscar,  
L for Lima, I for India, D for Delta

3 W for Whisky, E for Echo, B for Bravo, B for Bravo, E for Echo, R for Romeo

4 WWW dot, britishcouncil all as one word dot, org slash courses

5 P for Papa, E for Echo, T for Tango, E for Echo, R for Romeo, new word, H for Hotel,  
O for Oscar, U for Uniform, S for Sierra, E for Echo

6 M for Mike, A for Alpha, C for Charlie, P for Papa, H for Hotel, E for Echo,  
R for Romeo, S for Sugar, O for Oscar, N for November

7 john hyphen smith at cambridge dot ac dot UK

**50.3** 1g, 2d, 3b, 4f, 5c, 6e, 7a, 8h**51.1** f, b, j, a, h, d, k, e, i, c, g**51.2** 1 natural**4** strange

2 strange

**5** natural

3 natural

**51.3** 1e, 2c, 3b, 4a, 5d